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## **Three Year Limited Warranty**

Sound Projections brand products purchased after February 15, 2024 are warranted to be free of defects in materials and workmanship for a period of 3 years from the date of original purchase, subject to the following conditions:

- \* This warranty excludes defects caused by normal wear, abuse, shipping damage, or failure to use product in accordance with instructions. All warranty service must be performed or authorized by Sound Projections. Any service, modifications, or disassembly performed without authorization from Sound Projections may void this warranty.
- \* The product must have been purchased through an authorized Sound Projections Dealer, or through Authorized Distributor.
- \* Blown loud speaker and compression driver voice coils are not covered under warranty.
- \* The LFP rechargeable battery in SM-5, and VM-2 are warranted for a period of 3 years.
- \* Wireless microphone and Bluetooth options are warranted for a period of 2 years.
- \* All accessories are warranted for a period of 2 years.
- \* Prior to returning your unit for repair and / or warranty service, please contact our customer service department (Toll Free 888-291-1288) for a Return Authorization (RA) number.
- \* Product repaired under warranty will be shipped prepaid to the customer via UPS ground or equivalent.
- \* Sound Projections will not evaluate or repair items that have been modified by customer.
- \* For warranty repair - complete systems must be returned to Sound Projections at customer's expense. Subassemblies will be repaired and returned at normal service rate.
- \* Sound Projections will not evaluate or repair items that have been modified by customer.

## **Warranty for repairs done by Sound Projections**

- \* Bluetooth players, and wireless systems are warranted for a period of 6 months.
- \* Internal electronics, input jacks, and speakers are warranted for a period of 1 year.
- \* Repair of all accessories shall be warranted for a period of 1 year.
- \* LFP battery shall be warranted for a period of 2 years.